

<b>Quality</b>		<b>Created By:</b>	HSEQ Manager
		<b>Approved By:</b>	Managing Director
<b>Form No:</b>	QMS-POL-001	<b>Issued By:</b>	HSEQ Manager
<b>Revision No:</b>	2	<b>Issued Date:</b>	03/04/2023
		<b>Page:</b>	1 of 1

**QUALITY POLICY**

Bend-tech Group delivers a tailored design, engineering and manufacturing service which empowers our customers towards operational and maintenance safety, efficiency, and excellence. Our expertise lies in our approach to problem solving and how this translates to the development of standardised, innovative solutions. We deliver our industry leading products and services to the mining, fabrication, marine, oil and gas, civil and defence industries globally.

The effectiveness of the Quality Management System will be achieved through:

- Consideration of the context of the organisation and aligning the Quality Management System with the strategic direction of the Bend-tech Group
- Satisfying customer needs and expectations and applicable statutory and regulatory requirements
- Management of the organisation from top level including the identification of risk and processes to mitigate risk
- Establishing goals and objectives at various functions and levels of the organisation
- Maintaining the effectiveness of the Quality Management System in accordance with ISO 9001:2015
- Continual enhancement of customers' satisfaction
- Tracking and applying new technologies and educating employees
- Careful assessment and selection of suppliers and products and services
- Commitment to maintain the quality of products and services in order to satisfy customers' needs and expectations on time every time
- Maintaining a culture within the organisation that supports Quality Management through regular communication
- Continually upgrading the Quality Management system as the need for change or new opportunities for improvement are identified and implemented

**COMMUNICATION of this POLICY**

A copy of this Quality Policy is to be published and displayed by suitable means to allow all employees to become aware of their responsibilities and to enable compliance with its terms and conditions. To further promote awareness the Policy will be annually reviewed, updated where needed and shared with all employees to enable ongoing understanding and compliance to the requirements. In addition, it will be made available upon request.



Jim Fawkes (Director)

Dated: 15.5.2023



Paul Fawkes (Director)

Dated: 15.5.2023